



How fine amnesty works

1. January 2 – 31 only, County of SLO Libraries are welcoming back its overdue books and the patrons that read them.
2. Return any undamaged, overdue library materials to the circulation desk at your local library.
3. Your late fines will be waived, and you can begin using your library card again.
4. Read, watch, play, and create to your hearts content.

County of SLO Libraries Fine Amnesty- FAQ

1) What is overdue fine amnesty?

From January 2 – 31, 2019, the County of San Luis Obispo Public Libraries will welcome back its overdue books and the patrons that read them. During the month of January only, you can return overdue materials to any of our libraries and the Library will forgive your past and present fines. Your record will be cleared, and you can use your library card again.

2) How does it work?

- Bring any undamaged, overdue library materials to the circulation desk at any of our libraries.
- The library will forgive the overdue fines. Other fees may be excluded from this offer.
- If your library card has been suspended from overdue fines, it will be reactivated, and you can begin using it again if you have less than \$25 owed on your account.

3) Who is eligible?

All County of SLO cardholders are eligible to have their overdue fines forgiven for items returned January 2 – 31, 2019.

4) Do I have to go into the library, or will my fines automatically be waived or forgiven?

You may drop off the overdue items via the library's book drop. However, if you have an item that is no longer in our catalog we may not be able to link it to your account. To have your overdue fines waived immediately, we encourage you to stop by your local library and speak to library staff during the month of January 2019.

5) Can I have fines forgiven for others?

Yes, if you have that person's materials in hand, or if you are the guardian on a child's account.

6) Where can I return materials?

You can return overdue materials either to the library circulation desk or book drop to have fines on those materials cleared. Materials must be returned to a County of San Luis Obispo Public Library location.

7) Can I call the library and ask to have my past fines cleared?

If the items have already been returned, yes. If not, bring the overdue items to your local library during the month of January.

8) Which fines will be cleared?

Overdue fines for materials that have been returned will be forgiven.

9) If I lost my library card can I receive a free replacement card?

Yes!

10) What items and fees are *not* eligible for fine amnesty?

Items and fees not eligible are:

- Overdue or lost materials that have not been returned or replaced.
- Collections fees associated with an account sent to a collection agency.
- Damaged and unusable items.

11) What if I paid my fine last month? Can I get a refund?

The library is unable to give refunds for fines previously paid. Refunds are only available when you've paid for a lost item and it is found within 90 days.